



2-Year Basic Product Warranty

Dynacom guarantees the quality of all its products and warranties them to be free from defects in material and workmanship for two years provided that:

- Product was purchased from an authorized Dynacom distributor within two years of the date of claim;
- Product was not misused, mishandled, or otherwise abused;

Upon determination by Dynacom that a product is warrantable, Dynacom will:

- At its sole discretion, repair, provide replacement or like product, or give cash equivalent if the product is found to be defective;
- Pay reasonable ground freight to and from the site of the installation (inside North America). If returned product is deemed not defective or not warrantable, then Dynacom will dispose of said product and will not reimburse claimant for freight charges incurred;
- **Not** be held liable for incidental, consequential, loss of business, or other damages resulting from defective product.



THE WARRANTY

Dynacom products builds its products to such rigid specifications that we warrant all of our TIA, 568-C compliant products for 25 years when properly installed by a certified Dynacom contractor. The products can be used as stand-alone components or as integral parts of a Category 5E/6 or 6A installation, as specified in TIA/EIA TSB 67. This warranty is issued by Dynacom to the End-User only.

DOCUMENTATION & ACTIVATION

To activate the warranty, the certified Dynacom Contractor shall submit to Dynacom a completed 'Application for Warranty' that includes:

- The End-User's company name, contact information and installation site address(es).
- A complete bill of material indicating all Dynacom parts numbers and quantities utilized.
- The application and system cut-over date.
- Complete passing test results with indication of the type of test conducted (Category 5E/6/6A).
- As-built documentation showing all station locations and closets.

The 'Application for Warranty' form must be completed in full and returned to Dynacom within 15 days of cutover for warranty consideration.

The warranty becomes effective upon Dynacom's receipt of the above mentioned items and "Application for Warranty" form submitted by the certified contractor. The warranty and Dynacom's obligation expire on the 25 year anniversary of the warranty "activation" date.

CERTIFICATION

Dynacom will register, certify and validate the installation location, application and use date of Dynacom's products. Within 15 days of receipt of the documentation, Dynacom will issue a "Certificate of Warranty" to the End-User. Application for Warranty forms are available from Dynacom or through our authorized agents.

TERMS AND CONDITIONS

Dynacom products are warranted under our liberal evaluation policies. We rely on proven testing and visual inspection by Dynacom authorized personnel. Any obvious misuse, damage due to mishandling or other gross or non-industry accepted installation methods or uses may void the warranty and would be determined at the discretion of Dynacom or its authorized agents.

The warranty provided herein shall be void to the extent that the product(s) have:

- Been subject to abuse, neglect, misuse, vandalism, improper re-packaging, or damage by accident, fire, flood, wind, or any other act of God.
- Been used in non-compliant or improper application, repair, alteration, system design, installation or construction.

The warranties contained herein are in lieu of all other warranties, expressed or implied, including, but not limited to any implied warranty of merchantability or fitness for a particular purpose. In no case shall Dynacom be liable for any incidental, special or consequential damage. This limited warranty is non-transferable from the original ownership or location.

REPLACEMENT

Dynacom may elect to replace warranted product with either like product or cash equivalent. Dynacom and its agents assume no liability for any consequential damages, additional labor or associated costs.

